



A New Feature has been added!

As of April 1, 2020, Traumasoft added a new feature designed to be able to set "**alerts**" or **notifications** based on addresses. If set, the alert/notification will be "**attached**" to that specific address.

*****The alert/notification can be used for any type of notification for that address*****

For instance, an alert/notification can be set for an address to identify there is a "key under the mat" or "patient has symptoms of COVID-19". Because the alert/notification is attached to an address, the alert/notification will show each time that address is added to a Trip.

Currently, the alerts can be applied to **Call Intake** and **Emergency Call Intake** and will be expanded to **MDT** in an upcoming release.

To add an address to create an alert , go to:

Management Portal > Dispatch > Addresses

Addresses							
New Address		Filters					
Address1 *	Address2	Portage	City	State	Zip	Actions	
2124 Holden Ave		Portage		MI	49024	Alerts	Edit Delete
1111 W Centre Ave		Portage		MI	49024	Alerts	Edit Delete
122 S Lincoln St	Suite 1	White Pigeon		MI	49099	Alerts	Edit Delete


You can also click the new alert icon next to the address fields on the **Call Intake** screens once you have the address entered. This will take you to the Addresses page and automatically fill in the address for you to confirm and save.

Pickup Information

Quick Code:

Facility:

Department:

 Address: 321 Mall Dr

Apt/Ste/Rm:

* City: Portage

* State: MI * Zip: 49002

Phone #:

Map Page:

Fac Type: Mod: S D/C:

Once the address is saved, you can then click the **'Alerts'** link on the address to create an alert for that address.

Manage Alerts

New Alert

Alert	Trigger	Actions
onOpen	Possible COVID-19 Patient lives here.	Edit Delete

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Done

Edit Alert

Trigger: On Open

Alert: Test Alert 2

Save Alert Cancel

When creating an alert, you will need to choose a **'Trigger'** option, which determines when the alert will display. Currently the only option in effect is the **'On Open'** trigger, which will make the alert come up on either call intake screen when that address is added to a trip. It will also show the alert when going into **'Enable Edit'** mode on a trip that has that address.



As always, please feel free to contact Traumasoft Support with any questions!

Traumasoft Support
